



**NORMAN
REGIONAL**
Health System

Norman Regional Health System

3300 HealthPlex Parkway

Norman, OK 73072

Re: Letter of Recommendation for Care Dixon

To Whom it May Concern:

While my direct experience working with Care has been somewhat limited, the interactions I have had with her have been positive. I have observed her to be collaborative, professional, and committed to improving the patient access experience. She demonstrates a strong work ethic and a willingness to work across departments to identify opportunities for improvement and better coordination.

Care has shown initiative in supporting improvements within patient access, particularly around scheduling and related front-end processes. In my experience, she approaches her work with a patient-centered mindset and a genuine desire to make processes more effective for both patients and staff. I appreciate her commitment to the organization and her continued efforts to grow as a healthcare leader.

Sincerely,

Dr. Calvin L. Bohanan, DHA, MLS
Chief Operating Officer
Norman Regional Health System